

Who are the community paramedics that will respond to my home?

Crown has several paramedics who have completed a comprehensive education program in community paramedicine. They are familiar with both primary care and hospital care. All are also paramedics who work in emergency services, so they are experts in identifying emergency conditions.

add individual or team photos

Who do Community Paramedics work and collaborate with?

The Community Paramedics work closely with the hospital staff, care managers, primary care providers, Emergency providers, home care nurses, hospice nurses, and therapy staff. They do not replace any of the expert professionals already involved in your care. Instead, they work with the team to fill a need or gap that no one else can provide. They are available after hours, 24 hours a day, 365 days a year.

TAMC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, ethnicity, age, mental or physical ability or disability, political affiliation, religion, culture, socio-economic status, genetic information, veteran status, sexual orientation, sex, gender, gender identity or expression, or language. ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-986-6612 (ATS : 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-986-6612 (TTY: 711).

02/18



Crown Community Paramedic Program



Serving You at Home

www.tamc.org

What is Community Paramedicine?

Community Paramedics work with the entire healthcare team to provide services in the home that help reduce complications from chronic diseases, keep people safe in their home, prevent unnecessary or frequent emergency department visits, follow up with patients with high risk illnesses, decrease hospital admissions, and fill a critical gap in healthcare services.



Who is eligible for the program?

Any TAMC or EMHS patient that is referred to the Crown Community Paramedic Program by their healthcare provider is eligible for services. In some cases, the patient or family member may request the services. The team will work with your doctor to provide the services needed.

How does a referral work?

Your provider will complete a referral and consent form and identify what services the Community Paramedic should perform. The Community Paramedic may visit your home one time or multiple times, depending on your diagnosis and the need for monitoring.

What types of services are offered?

The most common services are provided to patients with chronic diseases that have had frequent emergency department visits or hospitalizations. The most important goal of the community paramedic is to keep patients well and in their home.

Community paramedics are specially trained to:

- ◆ Assess your home for safety hazards and fall risks
- ◆ Provide education about your recent discharge from the hospital
- ◆ Assist with medication education and assure patients are taking the correct medications at the correct time
- ◆ Collect specimens
- ◆ Perform post visit assessments to assure the condition is improving
- ◆ Assess whether your acute condition is improving
- ◆ Assist with wound assessments and dressing changes
- ◆ Provide immunizations or well-being checks
- ◆ Administer IV fluids or medications
- ◆ Assess your chronic medical condition to identify concerns early. This is especially true for patients with Congestive Heart Failure, Diabetes, COPD, asthma, and stroke

What will happen during the visit?

Before the visit, the Community Paramedic will review the referral form and your chart to determine what services are needed. He/she will call you ahead of time and will arrange a time for an appointment. They will then visit your home and do an examination, assess your vital signs, review your medications, and document their activities. Depending on the reason for the visit, they may do a home safety assessment and make recommendations to make your home safer or administer medications. Each visit is different depending on the diagnosis and the patient's needs.

Who pays for this service?

Some insurances pay for this service. There is no direct patient charge for the Community Paramedic service, though you may be charged for the medications or labs, as well as a provider fee for reviewing the visit.

This is a critical service provided by Crown and TAMC to keep you healthy and out of the hospital. You should not receive any bills for the community paramedic's work. It is just part of the service we provide for our primary care, emergency, and inpatient services.

